



PRIVACY/REFUND POLICY

It is the policy of Metroport Meals On Wheels, Inc. (MMOW) to respect and protect the privacy of our donors and the users of www.metroportmow.org. MMOW will not sell, share, or rent website user information to others. Donor information is not sold or shared, whether donation is made online, by mail, or through other traditional forms of giving.

The security of the information that you provide us is very important to us. We will only use your credit card/debit card information in the processing of donations or event registration per your instructions. Refunds of donations will be made only in the event of an error by Metroport Meals On Wheels. Day of Event cancellations will not be refunded.

This information is NOT stored anywhere on the Metroport Meals On Wheels website, system or network.

The transaction of sensitive information is conducted using a SSL (Secure Socket Layer protocol) connection through our processor who uses PCI/DSS Level 1 solutions. This means that your information is encrypted as it travels between your computer and our database. Also includes any online Volunteer or Participant Application process and any donations/event registration entries.